

FY19/20 ESH, SSH Packages & SGEP Pricelist – DKK

Getting Started: To purchase your desired package, contact your local travel agent or Singapore Airlines (“SQ”) or SilkAir (“MI”) office.

FOR PASSENGERS VISITING SINGAPORE AS A DESTINATION ON A ROUND-TRIP ITINERARY:

▲ PRICELIST – EXPERIENCE SINGAPORE HOLIDAY (TOUR CODE: ESH19)

| Cat | Hotel | Price per person (DKK) | | |
|-----|--|------------------------|-------|----------------------|
| | | Nightly Rate | | Breakfast Supplement |
| | | TWNB | SGLB | |
| A | Aqueen Heritage Hotel Little India # Chancellor @ Orchard # Days Hotel by Wyndham Singapore At Zhongshan Park # Hotel Royal ^ Hotel Royal @ Queens ^ | 489 | 773 | 122 |
| B | Hotel Grand Central # Hotel Grand Pacific * Hotel Mi * Link Hotel # V Hotel Lavender * | 536 | 862 | 122 |
| C | Furama City Centre Singapore ^ Hotel Miramar Singapore * Park Hotel Farrer Park # Peninsula.Excelsior ^ | 573 | 936 | 122 |
| D | Destination Singapore Beach Road * Furama RiverFront ^ Ramada by Wyndham Singapore at Zhongshan Park * YOTEL Singapore # | 573 | 936 | 122 |
| E | Courtyard by Marriott Singapore Novena # Dorsett Singapore * Concorde Hotel Singapore ^ York Hotel Singapore ^ | 694 | 1,178 | 122 |
| F | The Scarlet Singapore * Park Hotel Clarke Quay # Grand Copthorne Waterfront Hotel # | 778 | 1,350 | 122 |
| G | Carlton Hotel ^ M Hotel Singapore * Novotel Singapore on Stevens * | 806 | 1,402 | 168 |
| H | Carlton City Hotel Singapore # Hotel Jen Tanglin # Orchard Hotel # | 820 | 1,430 | 168 |
| I | Intercontinental Singapore # Mandarin Orchard Singapore ^ Marina Mandarin Singapore ^ | 959 | 1,713 | 168 |
| J | Pan Pacific Singapore ^ Swissotel The Stamford ^ | 1,062 | 1,918 | 168 |
| K | The Ritz-Carlton, Millenia Singapore # Shangri-La's Rasa Sentosa Resort & Spa, Singapore * | 1,220 | 2,230 | 219 |
| L | Raffles Singapore * | 2,165 | 4,120 | 401 |

Inclusive of:

- ✓ 1 night accommodation at hotel in applicable price category (without breakfast supplement).
- ✓ One-way Airport-Hotel Shuttle Service (Not applicable for Shangri-La's Rasa Sentosa Resort & Spa, Singapore).
- ✓ StarHub SIM Card (Worth SGD 10)
- ✓ Discounts on shopping, dining, sightseeing tours, and tourist attractions as listed in the SIA Boarding Pass Privileges programme.

Note:

Breakfast Supplement, if required, has to be applied for the entire stay (including early check-in and/or late check-out).

Room capacity:

Maximum 2 persons in a room

* Maximum 3 persons in a room

^ Maximum 2 adults 2 children in a room (no bed for 2nd child)

Only one extra bed is allowed in a room at maximum. Baby cot is subject to space availability.

For YOTEL Singapore, only double beds are available.

▲ PRICELIST – SINGAPORE EXPLORER PASS / SINGAPORE EXPLORER PASS PLUS

▲ PRICELIST – SINGAPORE EXPLORER PASS / SINGAPORE EXPLORER PASS PLUS

| | Price per person (DKK) | | | |
|---------------------------------------|------------------------|-------|-----------|-------|
| | SGEP | | SGEP PLUS | |
| Duration (SGEP / SGEP PLUS TOUR CODE) | Adult | Child | Adult | Child |
| 1-Day Pass (SGEP1) | 322 | 252 | NA | NA |
| 2-Day Pass (SGEP2 / SGEPL2) | 494 | 378 | 773 | 657 |
| 3-Day Pass (SGEP3 / SGEPL3) | 629 | 480 | 959 | 759 |

SGEP is inclusive of one time access / usage to over 20 attractions and deals (worth more than SGD 500). Please refer to the Attractions and Deals section below for more information.

SGEP PLUS, with a minimum requirement of 2 days, is inclusive of one time access / usage to over 20 attractions and deals (worth more than SGD 500) as mentioned for the SGEP package as well as a **Day pass to Universal Studios Singapore**. Please refer to the Attractions and Deals section below for more information.

Note:

Child passes (for children from 3 to below 12 years of age) cannot be individually purchased. They must be purchased together with an adult pass.

▲ RATE VALIDITY

| | |
|---|--|
| <p>EXPERIENCE SINGAPORE HOLIDAY PACKAGE (ESH19)</p> <ul style="list-style-type: none"> Rates are valid for sale from immediate till 30 Sep 2019. Travel must commence from 1 April 2019 and be completed by 30 September 2020. | <p>SINGAPORE EXPLORER PASS / SINGAPORE EXPLORER PASS PLUS (SGEP / SGEPL)</p> <ul style="list-style-type: none"> Rates are valid for sale from immediate till 30 Sep 2019. Travel must commence from 1 April 2019 and be completed by 31 March 2020. |
|---|--|

Rates are not applicable during Formula 1 2019 (19 to 22 September 2019) and 2020 (dates to be advised). Prices and inclusions may be subject to relevant service charges, government taxes, or currency fluctuations, and may be changed without prior notice.

FOR PASSENGERS STOPPING OVER IN SINGAPORE EN-ROUTE TO ANOTHER DESTINATION:

▲ PRICELIST – CHANGI AIRPORT TRANSIT LOUNGE & HOTEL

| TOUR CODE | Price per person (DKK) | TOUR CODE | Price per person (DKK) | | | |
|---|------------------------|---|------------------------|------|----------|------|
| | | | HCAG19 # | | TRAN19 * | |
| | | | TWNB | SGLB | TWNB | SGLB |
| <p>TRANSIT LOUNGE</p> <ul style="list-style-type: none"> Ambassador Transit Lounge (T2, T3) Plaza Premium Lounge (T1) SATS Premier Lounge (T1, T2, T3) | | <p>TRANSIT HOTEL</p> <ul style="list-style-type: none"> Aerotel (T1) Ambassador Transit Hotel (T2, T3) | | | | |
| Per 3-hour block of lounge usage | 41 | First 6-hour block of stay | 229 | 433 | 345 | 554 |
| | | Additional 6-hour block | 345 | 554 | 345 | 554 |
| | | Additional 1-hour block | 80 | 149 | 80 | 149 |
| <p>Inclusive of:</p> <ul style="list-style-type: none"> Shower with basic toiletries Light snacks; free flow of non-alcoholic beverages Free flow alcoholic beverages are available in SATS Premier Lounge only Local and international magazines and newspapers; television Complimentary Wi-Fi, internet facilities and local calls | | <p>Inclusive of:</p> <ul style="list-style-type: none"> 6-hour stay in Standard Room En-suite bathroom Television Complimentary coffee/tea-making facilities Wake-up call service Non-smoking room | | | | |

Note:

Tour code HCAG19 applies for passengers who have not purchased any stopover or transit package.

* Tour code TRAN19 applies for passengers who have already purchased a stopover or transit package in the same travel itinerary.

▲ PRICELIST – BASIC SINGAPORE STOPOVER HOLIDAY (TOUR CODE: BSSH19)

| Cat | Hotel | Price per person (DKK) | | | | |
|-----|--|------------------------|-------|------------------|-------|----------------------|
| | | First Night | | Additional Night | | Breakfast Supplement |
| | | TWNB | SGLB | TWNB | SGLB | |
| A | Aqueen Heritage Hotel Little India # Chancellor @ Orchard # Days Hotel by Wyndham Singapore At Zhongshan Park # Hotel Royal ^ Hotel Royal @ Queens ^ | 275 | 559 | 382 | 568 | 122 |
| B | Hotel Grand Central # Hotel Grand Pacific * Hotel Mi * Link Hotel # V Hotel Lavender * | 326 | 699 | 429 | 661 | 122 |
| C | Furama City Centre Singapore ^ Hotel Miramar Singapore * Park Hotel Farrer Park # Peninsula.Excelsior ^ | 368 | 745 | 480 | 713 | 122 |
| D | Destination Singapore Beach Road * Furama RiverFront ^ Ramada by Wyndham Singapore at Zhongshan Park * YOTEL Singapore # | 396 | 796 | 499 | 755 | 122 |
| E | Courtyard by Marriott Singapore Novena # Dorsett Singapore * Concorde Hotel Singapore ^ York Hotel Singapore ^ | 471 | 871 | 545 | 945 | 122 |
| F | The Scarlet Singapore * Park Hotel Clarke Quay # Grand Copthorne Waterfront Hotel # | 517 | 1,011 | 592 | 1,085 | 122 |
| G | Carlton Hotel ^ M Hotel Singapore * Novotel Singapore on Stevens * | 592 | 1,201 | 661 | 1,271 | 168 |
| H | Carlton City Hotel Singapore # Hotel Jen Tanglin # Orchard Hotel # | 638 | 1,243 | 713 | 1,318 | 168 |
| I | Intercontinental Singapore # Mandarin Orchard Singapore ^ Marina Mandarin Singapore ^ | 745 | 1,499 | 852 | 1,597 | 168 |
| J | Pan Pacific Singapore ^ Swissotel The Stamford ^ | 838 | 1,634 | 945 | 1,746 | 168 |
| K | The Ritz-Carlton, Millenia Singapore # Shangri-La's Rasa Sentosa Resort & Spa, Singapore * | 1,001 | 2,063 | 1,132 | 2,160 | 219 |
| L | Raffles Singapore * | 2,049 | 3,962 | 2,063 | 4,060 | 401 |

Inclusive of:

- ✓ 1 night accommodation at hotel in applicable price category (without breakfast supplement).
- ✓ One-way Airport-Hotel Shuttle Service (Not applicable for Shangri-La's Rasa Sentosa Resort & Spa, Singapore).
- ✓ StarHub SIM Card (Worth SGD 10).
- ✓ Discounts on shopping, dining, sightseeing tours, and tourist attractions as listed in the SIA Boarding Pass Privileges programme.

Note:

Breakfast Supplement, if required, has to be applied for the entire stay (including early check-in and/or late check-out).

Room capacity:

Maximum 2 persons in a room

* Maximum 3 persons in a room

^ Maximum 2 adults 2 children in a room (no bed for 2nd child)

Only one extra bed is allowed in a room at maximum. Baby cot is subject to space availability.

For YOTEL Singapore, only double beds are available.

▲ **PRICELIST – SINGAPORE STOPOVER HOLIDAY (TOUR CODE: SSH19) / SINGAPORE STOPOVER HOLIDAY PLUS (TOUR CODE: SSP19)**

| Cat | Hotel | Price per person (DKK) | | | | | | | |
|-----|--|------------------------|------|------------------------|------|----------------------------------|------|--------------------------------------|--|
| | | First Night (SSH19) | | First 2 Nights (SSP19) | | Additional Night (SSH19 / SSP19) | | Breakfast Supplement (SSH19 / SSP19) | |
| | | TWNB | SGLB | TWNB | SGLB | TWNB | SGLB | | |
| A | Aqueen Heritage Hotel Little India # Chancellor @ Orchard # Days Hotel by Wyndham Singapore At Zhongshan Park # Hotel Royal ^ Hotel Royal @ Queens ^ | 378 | 680 | 1113 | 1746 | 457 | 787 | 122 | |
| B | Hotel Grand Central # Hotel Grand Pacific * Hotel Mi * Link Hotel # V Hotel Lavender * | 429 | 824 | 1215 | 1988 | 508 | 885 | 122 | |
| C | Furama City Centre Singapore ^ Hotel Miramar Singapore * Park Hotel Farrer Park # Peninsula.Excelsior ^ | 471 | 871 | 1304 | 2077 | 554 | 927 | 122 | |
| D | Destination Singapore Beach Road * Furama RiverFront ^ Ramada by Wyndham Singapore at Zhongshan Park * YOTEL Singapore # | 517 | 913 | 1392 | 2170 | 596 | 978 | 122 | |
| E | Courtyard by Marriott Singapore Novena # Dorsett Singapore * Concorde Hotel Singapore ^ York Hotel Singapore ^ | 568 | 964 | 1495 | 2309 | 648 | 1066 | 122 | |
| F | The Scarlet Singapore * Park Hotel Clarke Quay # Grand Copthorne Waterfront Hotel # | 610 | 1104 | 1583 | 2542 | 694 | 1160 | 122 | |
| G | Carlton Hotel ^ M Hotel Singapore * Novotel Singapore on Stevens * | 661 | 1295 | 1686 | 2924 | 745 | 1350 | 168 | |
| H | Carlton City Hotel Singapore # Hotel Jen Tanglin # Orchard Hotel # | 708 | 1341 | 1774 | 3017 | 787 | 1397 | 168 | |
| I | Intercontinental Singapore # Mandarin Orchard Singapore ^ Marina Mandarin Singapore ^ | 843 | 1625 | 2049 | 3585 | 927 | 1681 | 168 | |
| J | Pan Pacific Singapore ^ Swissotel The Stamford ^ | 894 | 1765 | 2198 | 3864 | 1025 | 1821 | 168 | |
| K | The Ritz-Carlton, Millenia Singapore # Shangri-La's Rasa Sentosa Resort & Spa, Singapore * | 1132 | 2179 | 2621 | 4748 | 1211 | 2291 | 219 | |
| L | Raffles Singapore * | 2174 | 4139 | 4832 | 8854 | 2379 | 4437 | 401 | |

SSH19 is inclusive of:

- ✓ 1 night accommodation at hotel in applicable price category (without breakfast supplement).
- ✓ One-way Airport-Hotel Shuttle Service (Not applicable for Shangri-La's Rasa Sentosa Resort & Spa, Singapore).
- ✓ One time access / usage to over 20 attractions and deals (worth more than SGD 500). Please refer to the Attractions and Deals section below for more information.
- ✓ Discounts on shopping, dining, sightseeing tours, and tourist attractions as listed in the SIA Boarding Pass Privileges programme.

SSP19 is inclusive of: (Minimum 2 Nights' Stay required)

- ✓ 2 nights' accommodation at hotel in applicable price category (without breakfast supplement).
- ✓ One-way Airport-Hotel Shuttle Service (Not applicable for Shangri-La's Rasa Sentosa Resort & Spa, Singapore).
- ✓ One time access / usage to over 20 attractions and deals (worth more than SGD 500). Please refer to the Attractions and Deals section below for more information.
- ✓ **Day pass to Universal Studios Singapore.**
- ✓ Discounts on shopping, dining, sightseeing tours, and tourist attractions as listed in the SIA Boarding Pass Privileges programme.

Note:
Breakfast Supplement, if required, has to be applied for the entire stay (including early check-in and/or late check-out).

Room capacity:

- # Maximum 2 persons in a room
- * Maximum 3 persons in a room

^ Maximum 2 adults 2 children in a room (no bed for 2nd child)
 Only one extra bed is allowed in a room at maximum. Baby cot is subject to space availability.
 For YOTEL Singapore, only double beds are available.

▲ RATE VALIDITY

SINGAPORE STOPOVER HOLIDAY PACKAGES (BSSH19, SSH19, SSP19, HCAG19, TRAN19)

- Rates are valid for sale from immediate till 30 Sep 2019.
- Travel must commence from 1 April 2019 and be completed by 30 September 2020.

Rates are not applicable during Formula 1 2019 (19 to 22 September 2019) and 2020 (dates to be advised). Prices and inclusions may be subject to relevant service charges, government taxes, or currency fluctuations, and may be changed without prior notice.

▲ PRICELIST – PACKAGE ADD-ONS

The following add-on requests are applicable to both passengers visiting Singapore as a destination on a round-trip itinerary as well as passengers stopping over in Singapore en-route to another destination. Please arrange for the following at least 3 working days prior to arrival into Singapore.

| Accommodation | Price per person (DKK) |
|--|---|
| Early check-in before 1200 hrs | One night based on additional night rate. |
| Late check-out till 1800 hrs | 50% of the additional night rate. |
| Late check-out after 1800 hrs | One night based on additional night rate. |
| Note: Prepaid early check-in and late check-out is subject to room availability and not available during the month of September 2019 and 2020. | |

| Private Transfer (Per Vehicle) | | |
|--|-----|------|
| Combi (max 6 persons with luggage) | 345 | 689 |
| Combi with wheelchair-friendly facilities (max 4 persons with luggage + wheelchair) | 503 | 1006 |
| Note: Transfer rates are <u>not applicable</u> during Formula 1 2019 (17 - 23 September 2019) and 2020 (dates to be advised) transfer peak period. | | |

▲ CONDITIONS OF SALE

| Eligibility Checklist | Stopping over in Singapore en-route to another destination | Visiting Singapore as a destination on a round-trip itinerary |
|---|--|---|
| <ul style="list-style-type: none"> • Passengers travelling on SQ and/or MI ticketed and operated flights into and out of Singapore. • The flight number must begin with SQ or MI. • Any 4-digit SQ flight must be operated by MI, and any 4-digit MI flight must be operated by SQ. | SSP19, SSH19, BSSH19, HCAG19, TRAN19, SGEP, SGEPL | ESH19, SGEP, SGEPL |
| <ul style="list-style-type: none"> • Passengers travelling on SQ and/or MI ticketed and operated flights into Singapore, connecting to selected Scoot (TR) operated flights out of Singapore, and vice versa. • The TR segment must be a non-overlapping route, meaning that the route must not be operated by SQ or MI. | SSP19, SSH19, BSSH19, HCAG19, TRAN19, SGEP, SGEPL | ESH19, SGEP, SGEPL |
| <ul style="list-style-type: none"> • Passengers travelling on SQ or MI operated flights into Singapore, connecting to selected Air New Zealand (NZ) flights out of Singapore, and vice versa: <ul style="list-style-type: none"> ○ Passengers must travel on SQ4281/2, SQ4283/4, or SQ4295/6 connecting to/from a SQ or MI operated flight; OR ○ Passengers must travel on NZ281/2, NZ283/4, NZ295/6, NZ3247/8, NZ3281/2, NZ3285/6, or NZ3297/8 connecting to/from a 4-digit NZ flight operated by SQ. | SSH19, SSP19 | NA |
| <ul style="list-style-type: none"> • Unaccompanied children below 18 years of age. | NA | NA |
| <ul style="list-style-type: none"> • Passengers travelling on rebated and industry discounted travel and/or free air tickets. | NA | NA |
| <ul style="list-style-type: none"> • The Transit packages (TRAN19, HCAG19) are available to passengers staying at Changi Airport for more than 3 hours. • Experience Singapore Holiday and Singapore Stopover Holiday packages are available to passengers staying in Singapore for at least 18 hours. • There is no KrisFlyer mileage accrual for hotel bookings made under Experience Singapore and Singapore Stopover Holiday packages. • The maximum number of nights allowed for BSSH19 / SSH19 / SSP19 / ESH19 booking is ten (10). | | |

▲ GENERAL INFORMATION

Place a booking for the desired package type and hotel (if applicable) at least 3 working days prior to arrival in Singapore.

The following information must be provided if you intend to book any of the above-mentioned packages with a hotel inclusion:

- Name(s) as stated in passport
- Flight details, including arrival date in Singapore
- Length of stay
- Hotel required, with alternative choice
- Room occupancy e.g. twin, single or twin room with extra bed

For the purchase of SGEP or SGEP PLUS, only Name(s) as stated in passport, Flight details including arrival date in Singapore and Pass duration would be required.

You will receive documents confirming the name of the package that you have purchased. It is mandatory to bring the documents with you to Singapore and present it to our representative at the Transit Lounge, Transit Hotel or at the Singapore Airlines Holidays counter on arrival. For passengers who have purchased the BSSH19, SSH19, SSP19 or ESH19 package, you are also required to bring the documents to the hotel of your stay.

All above-mentioned packages are not sold in Singapore. Restrictions on sale of these packages may apply in some countries. Please contact your local travel agent, SQ or MI offices or send an email to tradewinds_ssh@singaporeair.com.sg.

▲ ATTRACTIONS AND DEALS

Attraction and Deal Inclusions:

The SSH19 package and SGEP are inclusive of one time access / usage to over 20 attractions and deals (worth more than SGD 500):

Food Capital of the World

- Chinatown Food Street (SGD 5 Food Voucher)
- Choice of 1 out of the following 3:
 - HarriAnns Nonya Table All-Day Breakfast Set
 - Breakfast Set @ Komala's
 - Ya Kun Kaya Toast Set
- Choice of 1 out of the following 4:
 - Boon Tong Kee Set Meal
 - Founder Bak Kut Teh Set Meal
 - Violet Oon Satay Bar & Grill Satay Set
 - Meal Set @ Komala's

Sentosa – Island of Adventure

- KidZania Singapore (3-hour TranZit PaZZ)
- Ola Beach Club (1-hour Single Kayak)
- Choice of 1 out of the following 2:
 - Adventure Cove Waterpark™
 - S.E.A. Aquarium™
- Choice of 2 out of the following 8:
 - Segway® Fun Ride (500m)
 - Madame Tussauds Singapore + Images of Singapore LIVE
 - MegaClimb @ Mega Adventure Park (Choice of 1 level)
 - Sentosa 4D AdventureLand (Choice of Any 2 shows/rides)
 - Singapore Cable Car (Sky Pass)
 - Skyline Luge Sentosa (2 Ride Combo)
 - Trick Eye Museum
 - Wings of Time (Standard Seat)

Safari World of Singapore

- Choice of 1 out of the following 2:
 - Singapore Zoo & Jurong Bird Park
 - Night Safari

Garden City of Singapore

- Gardens by the Bay
- National Orchid Garden

City Delights

- Singapore Flyer
- Singapore River Cruise
- Night City Tour by BIG BUS & DUCK

History | Museum | Culture | Science

- Asian Civilisations Museum
- Chinatown Heritage Centre
- Indian Heritage Centre
- Lee Kong Chian Natural History Museum
- Malay Heritage Centre
- National Gallery Singapore
- National Museum of Singapore
- Science Centre Singapore admission + 1 Omni-Theatre Movie + Butterflies Up-close
- The Original Singapore Walks® (Choice of 1 out of 7 walks):
 - Red Clogs Down The Five Foot Way™
 - Dhobis, Saris & A Spot of Curry™
 - The Time of Empire™
 - Sultans Of Spice™
 - Journeys To Hell™
 - Of Graves, Guns & Battles™
 - Battlebox Tour, A Story of Strategy & Surrender™

The SSP19 package is inclusive of one time access / usage to over 20 attractions and deals (worth more than SGD 500) as mentioned for the SSH19 package as well as a **Day pass to Universal Studios Singapore**. Similarly, the SGEP PLUS is inclusive of one time access / usage to over 20 attractions and deals (worth more than SGD 500) as mentioned for the SGEP package as well as a **Day pass to Universal Studios Singapore**.

Attraction and Deals Passes:

The respective passes are issued to arriving passengers at the Singapore Airlines Holidays counters. Upon arrival into Singapore (after immigration and custom procedures), please proceed to either counter located outside the transit area to collect the relevant passes:

- a) Arrival Hall of Changi Airport Terminal 2, counter number 13 (After Belt 36)
- b) Arrival Hall of Changi Airport Terminal 3, counter number 01-K14 (After Belt 44)

In the event that you are not able to collect the passes upon arrival at Changi Airport, separate arrangements for collection can be made at an administrative charge of SGD 30 per booking. Please contact our counter representative at +65 8484 3196.

Please present your respective pass and valid boarding pass/e-ticket for redemption at the participating establishment. From time to time, attraction and deal establishments may be closed for private events or maintenance. Kindly refer to the respective attraction and deal establishment website, as stated in the brochure, for the latest update.

The attractions and deals offered via the passes are for one-time use and only valid for the duration purchased. For passengers holding SSH19 or SSP19 passes, the attractions and deals will be valid up to your date of departure and is not valid for extended stays on passengers' own arrangement. For SGEP and SGEP PLUS holders, your pass will be based on countdown upon first usage. The use of the attractions and deals offered in any of the passes are not transferable.

For arrivals from 1 April 2020, the inclusions for SSH19, SSP19, SGEP and SGEP PLUS will be based on the updated attractions and deals for FY20/21.

▲ TRANSFERS

Shuttle Airport Transfer

One-way Airport to Hotel transfer is included as part of the attractions and deals offered in the BSSH19, SSH19, SSP19 and ESH19 packages. Passengers can redeem the airport transfer at the Ground Transport Concierge located at Changi Airport Terminal 2 and 3 upon arrival into Singapore. There will be no refund for any unused one-way Airport to Hotel shuttle transfer should you decide to take up optional private Airport to Hotel transfer. The one-way Airport to Hotel shuttle transfer is also not transferable and cannot be exchanged for cash or any other forms of claims (i.e. one-way Hotel to Airport shuttle transfer) if not utilized.

Private Airport Transfer

Private transfer is **not included** in any of the above-mentioned packages. If required, passengers may purchase them via the Ground Transport Concierge upon arrival into Singapore.

Alternatively, advance reservation for private and wheelchair (either motorized or non-motorized wheelchairs) transfer can be made through the nearest SQ or MI office or with the local travel agent. (Please refer to the Package Add-ons chart above for the applicable charges.) The chauffeur will meet you at the exit of your baggage belt in the Arrival Hall with a signage of your name. The chauffeur will wait up to one (1) hour from the time of your flight arrival. Passengers with transfers will be accompanied by the chauffeur to the Singapore Airlines Holidays counter for collection of their BSSH19, SSH19, SSP19 or ESH19 pass. If you have made a reservation for departure transfer, please note that the pickup from hotel is generally 3 hours before your flight departure timing.

Transfer to Establishments

Transfer to the participating establishments are **not included** in any of the above-mentioned packages. However, such transfer can be arranged at a charge. Please contact your local travel agent, SQ or MI offices or email to tradewinds_ssh@singaporeair.com.sg to make the necessary arrangements.

▲ ACCOMMODATION

Hotel rooms are standard rooms at minimum (refer to brochure for room size and image guideline). As hotels may conduct renovations from time to time, room sizes and images are meant only as a guide. Allocation of room category is at the discretion of the hotel. The number of rooms booked cannot exceed the number of adult passengers.

Room configuration is as follows:

| | |
|----------------------|---|
| Single (SGLB) | <ul style="list-style-type: none"> Applies to an individual booking i.e. 1 adult only. The individual pays the single price. |
| Twin (TWNB) | <ul style="list-style-type: none"> Applies to 2 adults sharing one room, with each paying the twin-sharing price. Applies to 1 child sharing a room with 1 adult. Each person pays the twin-sharing price. |
| Triple (TRPB) | <ul style="list-style-type: none"> Applies to a maximum of 3 adults sharing one room, with each adult paying the twin-sharing price. The 3rd adult will be provided with either an existing bedding or a rollaway bed. Applies to 1 child sharing a room with 2 adults. The child pays the twin-sharing price. Only 1 existing bedding or a rollaway bed will be provided. Applies to 2 children sharing a room with 1 adult. Each child pays the twin-sharing price. Only 1 existing bedding or a rollaway bed will be provided. Applies to 2 children sharing a room with 2 adults. The first child pays the twin-sharing price. Only 1 existing bedding or a rollaway bed will be provided. The second child will share the room on existing bedding without charge. |

Hotel check-in time varies between 12pm and 3pm. The usual hotel check-out time is before 12pm. Hotels reserve the right to charge for periods when the room is occupied before or after official check-in/check-out time. While making your reservation, please consider whether your booking requires early check-in and/or late check-out.

For BSSH19, SSH19, SSP19 and ESH19 packages, you may request for services such as double bed, inter-connecting room, smoking/non-smoking room, low/high floor, etc. However, these requests are not guaranteed and are subject to room availability on the day of arrival. Please refer to the brochure for smoke-free hotels.

Passengers who have booked the SSH19 and SSP19 packages are entitled to a discount of **up to 50%** at the participating F&B outlets of selected hotels. Please approach your hotel for the selected food outlet(s) where the discount applies. The discount not applicable during festive seasons and on the eve of public holidays.

▲ CHANGE OF BOOKING

Should you decide to change your travel plans, please inform the nearest SQ or MI office or your travel agent, at least 3 working days prior to arrival in Singapore. Otherwise, we may not be able to facilitate your accommodation and transfer arrangements.

▲ CANCELLATION AND NO SHOWS

For BSSH19, SSH19, SSP19 and ESH19, cancellations within 3 working days prior to hotel check-in date and "no shows" will be subject to a fee equivalent to first night's stay or the extension night, whichever is higher.

For SGEP and SGEP PLUS, cancellations must be made at least 3 working days prior to arrival in Singapore for payment to be refunded.

For Transit Hotel and Transit Lounge, passengers must check in to the hotel or lounge within 2 hours from flight arrival for the booking to be valid. Otherwise, it will be considered a “no-show” where refunds are not allowed.

▲ REFUNDS

There is no refund for unused or partially used items in the packages. Inclusive benefits are not transferable and cannot be exchanged for cash or any other forms of claims if not utilized. However, for cancellations with valid reasons, refunds are allowed if services are not utilized at all. Refunds must be applied for within 3 months of cancellation and the original receipt must be presented. No refund will be processed after this period.

▲ VISA REQUIREMENTS

It is the passenger’s responsibility to ensure that passports, visas and all travel documents are valid for entry into Singapore and other destinations (if applicable).

▲ ITEMS NOT INCLUDED

Airport taxes, seaport taxes, surcharges, visa fees, sales taxes, exit charges levied by local authorities, custom duties, excess baggage charges, porter charge, personal and baggage insurance, laundry, meals, internet and all other expenses not specifically listed in this receipt/ brochure are not included in the price/ package. Usage of facilities at some hotels such as the health centre, business centre, spa, etc., may be subject to a fee. Passengers are advised to check with hotels prior to use.

▲ OTHER TERMS AND CONDITIONS

All arrangements in this brochure for transport, accommodation or other services, except air transportation (the “Services”) are provided by suppliers independent of Tradewinds Tours & Travel Pte Ltd (“TTT”), SQ, MI and/or participating partner airlines. SQ, MI and participating partner airlines only provide air transportation.

Your contractual or other relationship is directly with the supplier of the Services and independent of SQ, MI or any participating partner. The Services are provided based on the terms and conditions of the supplier of the Services.

Any limitations, which apply to the carrier’s liability in respect of air transport as a result of the Warsaw Convention and the Montreal Convention (amended or unchanged), whichever shall be applicable, will also apply for the benefit of the organiser and supplier of the services.

TTT, SQ, MI, any participating partner airline, their employees and/or agents will not be liable for any loss, damage, delay, expense, injury, accident, or death that occurs as a result of the provision of the Services.

TTT, SQ, MI, any participating partner airline, their employees and/or agents will not be liable for any loss, damage, delay, expense, injury, accident, or death that occurs from causes outside their reasonable control or from any act or omission of a party other than themselves.

In no event will the liability of TTT, SQ, MI, any participating partner airline, their employees and/or agents for any loss, damage, delay, or expense exceed as an absolute maximum the price of the Services obtained.

▲ PRIVACY POLICY

We take the protection of your privacy and your personal data seriously. Therefore, we only process your personal data in accordance with the content of our privacy policy, which is available at www.singaporeair.com/en_UK/privacy-policy/.

▲ GOVERNING LAW

The terms and conditions herein constitute the entire agreement amongst TTT, SQ, MI and their participating partner airlines with you for the above-mentioned packages. This agreement is governed by and will be construed in accordance with the laws of Singapore. You will have to irrevocably submit to the exclusive jurisdiction of the courts of Singapore. In the interpretation of these conditions, no rules of construction will apply to the disadvantage of any party on the basis that that party drafted that condition.

Please refer to www.singaporeair.com/ssh and www.singaporeair.com/sgep for full terms & conditions.

Version: FY19/20 ESH, SSH Packages & SGEP Pricelist – DKK. Information and prices are correct at time of printing Mar 2019.